

SCRUTINY WORK PROGRAMME 2008/09

Ref No.	Suggested Topic	Public Interest	Impact	Council Performance	Keep in Context	Total
1	Older Peoples Strategy	3	3	2	3	11
2	Obesity	3	3	2	2	10
3	Registered Social Landlords	3	3	1	3	10
4	Audiology (Prioritised by SLF in 2007)	2	2	2	3	9
5, 32	Neighbourhood Policing/ Neighbourhood Watch/CCTV Monitoring	3	3	1	2	9
6	Customer First	2	3	1	3	9
7	Tees Active	3	2	1	3	9
8	Area Partnerships and Support Arrangements	2	2	1	3	8
9, 10, 11	Highway and Footpath Management	3	2	1	2	8
12	Taxis	2	2	1	3	8
13	Dial A Ride	2	2	1	3	8
14, 15	Animal Welfare/ Dog Fouling	2	2	1	2	7
16, 17	Youth Assembly/ Engagement with Young People	2	2	1	2	7
18	Carers	2	2	2	1	7
19	Drug Treatment	2	3	0	2	7
20	Tourism	2	2	1	1	6
21	Community Centres and Halls	2	2	2	0	6
22	Planning Appeals	1	2	1	2	6
23	Liaison with Parish Councils	2	2	1	1	6
24	Planning Enforcement	1	2	1	2	6
25	Adult Education	2	2	1	1	6
26	Services for Young People between Childhood and Adulthood (Prioritised by SLF in 2007)	2	2	1	1	6
27	Congestion Charging	2	1	1	1	5
28	Direct Payments	2	2	0	1	5
29	Procurement of Consultants	1	1	0	2	4
30	Rationalisation of Museum Collections	1	1	1	1	4
31	Extended School Day	2	2	0	0	4

33	Job Evaluation	1	1	1	0	3
34	Public Transport					?

PICK Priority Setting**P for Public Interest**

Members' representative roles are an essential feature of Scrutiny. They are the eyes and ears of the public, ensuring that the policies, practice and services delivered to the people of the District, by both the Council and external organisations, are meeting local needs and to an acceptable standard. The concerns of local people should therefore influence the issues chosen for scrutiny. Members themselves will have a good knowledge of local issues and concerns. Surgeries, Parish Councils, Residents Associations and Community Groups are all sources of resident's views. Consultation and Surveys undertaken by the Council and others can also provide a wealth of information.

I for Impact

Scrutiny is about making a difference to the social, economic and environmental well-being of the area. Not all issues of concern will have equal impact on the well-being of the community. This should be considered when deciding the programme of work, giving priority to the big issues that have most impact. To maximise impact, particularly when scrutinising external activity, attention should also be given to how the committee could influence policy and practice. Sharing the proposed programme of reviews with Members, officer and key partners will assist this process.

C for Council Performance

Scrutiny is about improving performance and ensuring the Council's customers are served well. Members will need good quality information to identify areas where the Council, and other external organisations, are performing poorly. There is no shortage of Performance Indicators available and areas where performance has dropped should be our priority.

K for Keep in Context

To avoid duplication or wasted effort priorities should take account of what else is happening in the areas being considered. Is there another review happening or planned? Is the service about to be inspected by an external body? Are there major legislative or policy initiatives already resulting in change? If these circumstances exist Members may decide to link up with other processes or defer a decision until the outcomes are known or conclude that the other processes will address the issues. Reference should also be made to proposed programmes of work in the Councils plans and strategies

PICK Scoring System

- **P**ublic Interest: the concerns of local people should influence the issues chosen

Score	Measure
0	no public interest
1	low public interest
2	medium public interest
3	high public interest

- **I**mpact: priority should be given to the issues which make the biggest difference to the social, economic and environmental well-being of the area

Score	Measure
0	no impact
1	low impact
2	medium impact
3	high impact

- **C**ouncil Performance: priority should be given to the areas in which the Council, and other agencies, are not performing well.

Score	Measure
0	'Green' on or above target performance
1	'Amber',
2	low performance 'Red'

- **K**eep in Context: work programmes must take account of what else is happening in the areas being considered to avoid duplication or wasted effort.

Score	Measure
0	Already dealt with/ no priority
1	Longer term aspiration or plan
2	Need for review acknowledged and worked planned elsewhere
3	Need for review acknowledged

Each topic will be scored under each category as indicated above. Where a category is not applicable, no score will be given.